

FOR ADDITIONAL INFORMATION FROM FRONT PAGE

AMOUNT NEEDED FOR ANALYSES

We use about 10 micrograms of protein for the racemization and composition analyses. If you know the protein content of your material, you should tell us in advance and you can calculate how much to send. However, in most cases the content is unknown; we will have to determine if the amount present is sufficient for our analyses.

In the case of unknown protein content, we would simply recommend sending us a piece of your sample the size of a grain of rice. For bones, this usually gives us enough protein for analysis.

QUOTED DELIVERY DATES

You can depend on our commitment to prompt delivery of results. However, unpredictable delays due to unforeseen circumstances are not accounted for in quoted delivery dates. Please allow for this in your expectations and contract obligations. Delivery dates cannot be guaranteed.

LIMITATION OF DAMAGES – REPAYMENT OF SERVICE PRICE

It is agreed that in the event of breach of any warranty or breach of contract, or negligence of MicroAnalytica, Inc., as well as its agents or representatives, the liability of MicroAnalytica, Inc., shall be limited to the repayment, to the purchaser (submitter), of the individual analysis price paid by him/her to MicroAnalytica, Inc. MicroAnalytica, Inc. shall not be liable for any damages, either direct or consequential.